



Inspection report

Big Ben Kids B.V. (KDV)
Zoutmanstraat 21
2518GL 's-Gravenhage
Registration number 224372397

Supervisor:	GGD Haaglanden
Commissioned by municipality:	The Hague
Date of inspection:	08-04-2019
Type of inspection:	Incidental inspection
Status:	Final
Date of determination inspection report:	12-04-2019

Index

- Index..... 2
- The inspection..... 3
- Observations and findings..... 4
- Overview assessed inspection items..... 6
- Data childcare centre 7
- Data supervisor 7
- Appendix: vision holder daycare centre 8

The inspection

Inspection design

This inspection is conducted on grounds of article 1.62 paragraph 4 of the Dutch law on childcare. This is an unannounced incidental inspection.

Apart from the yearly unannounced inspection visits there are extra incidental inspection visits, commissioned by the municipality of The Hague. It is in this context that one of the supervisors of the department Supervision on Childcare GGD Haaglanden has visited this childcare centre today, Monday 8 April 2019.

The following aspects of quality were inspected:

- the staff-to-child ratio (number of present staff members in relation to the number of present children per group),
- the professional qualifications of the present staff,
- their certificates of conduct and links in the register of persons in childcare (PRK).

View

Big Ben Kids B.V. has been part of childcare organisation Zo Kinderopvang Holding B.V. since 01-10-2017. Big Ben Kids B.V. is a childcare centre with four daycare groups (children between the ages of 0 and 4 years). The daycare is registered with a maximum of 45 child places.

This location has been registered in the national childcare register (LRK) since 1 January 2010. The childcare centre came under Zo Kinderopvang Holding B.V. on 01-10-2017.

This concerns a childcare centre for primarily expat children, hence, the operating language is English.

Advice to College van B&W

No enforcement.

Supervisor advises the municipality not to take enforcement action in regard to the violation on the item "Qualification requirements and deployment requirements for staff members in training and interns". For explanation, see the concerned inspection item.

Observations and findings

Employees and groups

Certificate of conduct and register of persons in childcare

Introduction

Employees in childcare are obligated to have a certificate of conduct (VOG). A VOG proves that a person has no illegal acts registered to their name that are an obstacle to working in childcare. Furthermore, all employees working in childcare are continuously screened.

Continuous screening means that the justice documentation system is checked on a daily basis to make sure people working in childcare have no new illegal acts registered to them.

Per 1 March 2018 the register of persons in childcare (PRK) has been implemented to improve the system for continuous screening.

From this date forward everyone who lives or works at a location where children are being cared for has to be registered in the PRK with a valid certificate of conduct and be linked to the organisation where he/she works.

Assessment by supervisor

The supervisor has assessed the registration and links in the PRK of all staff members who worked at this childcare centre on the day of the inspection visit.

The legal quality requirements are met.

Qualification requirements and deployment requirements for staff members in training and interns

Introduction

In order to be allowed to work in childcare as a staff member, one is obligated to have a qualifying diploma. An overview of diplomas that suffice can be found in the Dutch CLA for childcare and social work.

Assessment by supervisor

The check of the professional qualifications is based on the staff members who were present at the time of inspection.

The staff members have a valid professional qualification in accordance with the Dutch CLA for childcare or a valid international credential evaluation (IDW)/ credential evaluation by DUO (for a diploma received in the EU).

Several staff members have completed an APEL (= Accredited Prior Experiential Learning, at QRM) with a positive result.

However, to be able to put an APEL-certificate in an acknowledged diploma a language test must be passed. Given the non-Dutch nationality of these staff members, this language test is unattainable.

Considering that exclusively English-speaking (expat) children are cared for at the daycare centre, thus there being no need to speak Dutch with the children, the supervisor advises the municipality of The Hague to, in this specific situation, take no enforcement action. This is in accordance with the agreements made with the municipality of The Hague on 04-06-2012.

The observations/findings above indicate that the following condition was not respected:

Staff members have a qualifying diploma, as listed in the most recently initiated Dutch CLA for childcare and social work.

(art 1.50 par 1 and 2 Dutch law on childcare; art 6 par 1 and 2 Decision quality childcare; art 7 par 1 Regulation Dutch law on childcare)

Number of staff members

Introduction

The number of staff members that must be working per number of present children is laid down in the Dutch law on childcare. This is called the staff-to-child ratio. On the website 1ratio.nl the minimal number of staff members that must be deployed per group can be calculated. If the staff-to-child ratio is adhered to and only one staff member is deployed, a backup regulation in case of calamities needs to have been established.

Assessment by supervisor

Based on the number of present children and staff members on the day of the inspection visit the supervisor concludes that the staff-to-child ratio is adhered to.

The legal quality requirements are met.

Stability of the childcare

Introduction

Environment and stability are crucial to ensure the proper development of a child. To secure this for the children, certain conditions have been established in the Dutch law on childcare regarding, among others: a fixed layout of the group, a fixed space for the group, fixed staff members and a daily rhythm.

When implementing this in practice the childcare organisation needs to put the interest of the child first.

Assessment by supervisor

This childcare centre has four base groups:

- Group Babies cares for a maximum of 12 children of 0 - 2 years old,
- Group Juniors cares for a maximum of 11 children of 1.5 - 2.5 years old,
- Group Seniors cares for a maximum of 11 children of 2.5 - 3 years old,
- Group Pre-school cares for a maximum of 11 children of 3 - 4 years old.

All children are placed in one of these groups.

At this location the legal quality requirement is met.

Used sources:

- Interview (Ms J. Kombo)
- Observation(s)
- Register of persons in childcare
- Diploma(s)/qualification(s) of staff members
- Attendance registers
- Staff schedule

Overview assessed inspection items

Employees and groups
Certificate of conduct and register of persons in childcare
<p>The following are in possession of a certificate of conduct:</p> <ol style="list-style-type: none">the holder or intended holder of a childcare centre;the people who work during childcare hours on the basis of a contract of employment with the holder or with an employment agency, or who will be at the location of a company with which the holder operates a childcare centre and where children are cared for;the people who structurally work during childcare hours on the basis of another agreement with the holder, or who will be at the location with which the holder operates a childcare centre and where children are cared for;the people who have or will have access to information about the cared for children on the basis of their function;the people of 18 years and older who have or will have their main residence at the home address where a childcare centre is located, or who are or will be structurally present at the childcare centre, located at a home address, during childcare hours. <p>As far as it concerns natural persons everyone mentioned in the parts a up until e is registered in the register of persons in childcare. (art 1.50 par 3 Dutch law on childcare)</p>
<p>The holder of a childcare centre is responsible for the link with the persons mentioned in article 1.50, third paragraph of the law, including themselves. (art 1.48d par 3 Dutch law on childcare)</p>
Qualification requirements and deployment requirements for staff members in training and interns
<p>Staff members have a qualifying diploma, as listed in the most recently initiated Dutch CLA for childcare and social work. (art 1.50 par 1 and 2 Dutch law on childcare; art 6 par 1 and 2 Decision quality childcare; art 7 par 1 Regulation Dutch law on childcare)</p>
Number of staff members
<p>The holder of a childcare centre deploys enough staff members for the number of children being cared for, provided that:</p> <ul style="list-style-type: none">- the ratio of the minimum number of deployed staff members to the number of present children in a base group is decided based on table 1 in appendix 1, part a, of the Decision quality childcare and the corresponding calculation principles;- in case children leave the base group for an activity as described in the pedagogical policy plan, this does not lead to a reduction in the total number of minimum staff members to be deployed at or, if the activity is outside of the childcare centre, from the childcare centre, compared to the situation immediately prior to the activity. <p>(art 1.49 par 1 and 1.50 par 1 and 2 Dutch law on childcare; art 7 par 1, 2 and 3 Decision quality childcare)</p>
Stability of the childcare
<p>Daycare takes place in base groups. A child is cared for in one base group. The maximum size of a group is decided based on table 1 in appendix 1, part a of the Decision quality childcare. (art 1.50 par 1 and 2 Dutch law on childcare; art 9 par 1, 2, 7, 8 and 9 Decision quality childcare)</p>

Data childcare centre

Data childcare centre

Name of the facility : Big Ben Kids B.V
Chamber of Commerce number : 000069198276
Number of child places : 45
Subsidised pre-school education : No

Data holder

Name holder : Zo Kinderopvang Holding B.V.
Address holder : Scheveningseweg 46
Postal code and city : 2517KV 's-Gravenhage
Chamber of Commerce number : 68027265
Member of arbitration committee : Yes

Data supervisor

Data supervisor (GGD)

Name of the GGD : GGD Haaglanden
Address : Postbus 16130
Postal code and city : 2500BC 's-Gravenhage
Telephone number : 070-3537224
Inspection conducted by : A. de Roij van Zuijdewijn

Data commissioner (municipality)

Name of the municipality : The Hague
Address : Postbus 12652
Postal code and city : 2500DP 'S-GRAVENHAGE

Planning

Date of inspection : 08-04-2019
Drawing up a concept inspection report : 10-04-2019
Vision holder : 11-04-2019
Determination inspection report : 12-04-2019
Sending inspection report to holder : 16-04-2019
Sending inspection report to municipality : 16-04-2019
Publishing inspection report : 03-05-2019

Appendix: Vision holder childcare centre

The vision concerns a reaction of the holder to the content of the inspection report.

Big Ben Kids takes pride in taking care of your children. We are a home for all international children. This reports shows our dedication and how we take our job seriously. Our professional staff is looking forward meeting you! If you want to visit our facility, please contact us via: bigbenkids@bigbenkids.com.

Kind regards,

Bree van Wayenburg, MSc
Manager International Childcare