



## Inspection report

Big Ben Kids B.V (KDV)  
Zoutmanstraat 21  
2518 GL 's-Gravenhage  
Registration number 224372397

Supervisor:	GGD Haaglanden
Commissioned by township:	The Hague
Date of inspection:	09-06-2018
Type of inspection:	Incidental inspection
Status:	Final
Date of determination inspection report:	09-10-2018

# Index

- Index ..... 2
- The inspection ..... 3
- Observations and findings ..... 4
- Summary of tested inspection items ..... 5
- Data childcare centre..... 6
- Data supervisor ..... 6
- Appendix: vision of the holder of the daycare centre..... 7

# The inspection

## **Inspection design**

This inspection is conducted on grounds of article 1.62 paragraph 4 of the Dutch Childcare Law. This is an unannounced incidental inspection.

Apart from the annual, unannounced inspections there are extra incidental inspections commissioned by the municipality The Hague. In this regard one of the supervisors of the department Supervision on childcare GGD Haaglanden visited this childcare centre today, **Thursday 6 September 2018**.

During this inspection the following quality aspects were checked:

- the staff to child ratio (number of present teachers in proportion to the number of present children per group);
- the professional qualifications of the present staff;
- their certificate of conduct and links in the register of persons.

## **View**

Big Ben Kids B.V has been part of the childcare organisation Zo Kinderopvang Holding B.V since 10-01-2017.

Location Big Ben Kids is a childcare centre with 4 groups and offers day care to a maximum of 45 children between the ages of 0-4 years old. The official language at this location is English.

## **Advice to College van B&W**

No enforcement.

During this incidental inspection no violations were observed regarding the assessed items.

# Observations and findings

## Employees and groups

### **Certificate of conduct and register of persons in childcare**

Employees working in childcare are obligated to have a certificate of conduct (VOG). A VOG proves that no illegal acts are registered to that person's name, which may be an obstacle to a job in the childcare.

All employees working in childcare are also continuously screened.

Continuous screening means that the justice documentation system is checked daily to see if people working in childcare have no (new) illegal acts registered to them.

Per 1 March 2018 the register of persons in childcare (PRK) has been implemented to improve the system for continuous screening.

From this date forward everyone who lives or works at a location where children are being cared for has to be registered in the PRK with a valid certificate of conduct and be linked to the organisation where he/she works.

The supervisor has assessed the registration and link in the PRK of the employees and interns who were working at this childcare centre on the day of the inspection.

The legal quality requirements are met.

### **Qualification requirements and requirements for the effort of students**

To work in childcare as an employee you must have a qualifying diploma. In the Collective Labour Agreement for childcare and for health and for social services there is an overview of the diplomas which suffice.

The assessment of the professional qualification is based on employees present at the moment of inspection. These employees possess a fitting professional qualification.

### **Number of employees**

In the Dutch law on childcare it is stated how many employees have to be working per number of present children. This is called the staff to child ratio (BKR). On the site [1ratio.nl](http://1ratio.nl) you can calculate how many employees have to be assigned at the least.

Based on the overview of attendance, the assigned staff and the observation during the inspection the supervisor has concluded that the staff to child ratio is complied with.

Used sources:

- Interview holder and/or person responsible for the location (Contact by telephone with miss R. Stouten)
- Interview (Present employees)
- Observations (On all groups)
- Register of persons in childcare
- Diplomas of employees
- Attendance lists

## Overview assessed inspection items

### Employees and groups

#### Certificate of conduct and register of persons in childcare

The following are in possession of a certificate of conduct:

- a. the holder or intended holder of a childcare centre;
- b. the people who work during childcare hours on the basis of a contract of employment with the holder or with an employment agency or who will be at the location of a company with which the holder operates a childcare centre and where children are cared for;
- c. the people who work structurally during childcare hours on the basis of another agreement with the holder or who will be at the location with which the holder operates a childcare centre and where children are cared for;
- d. the people who have or will have access to the cared for children on the basis of their function;
- e. the people of 18 years and older who have or will have their main residence at the home address where a childcare centre is located or who are or will be structurally present during childcare hours at the childcare centre, located at a home address.

As far as it concerns natural persons everyone mentioned in the parts a up until e is registered in the register of persons in childcare.  
(art 1.50 par 3 Dutch law on childcare)

The holder of a childcare centre is responsible for the linking on basis of the social security number with the persons mentioned in article 1.50 paragraph 3 of the law, including himself.  
(art 1.48d par 2 and 3 Dutch law on childcare)

#### Qualification requirements and requirements for the effort of students

Employees have an education fitting the activities. The professional qualification requirements and evidence mentioned for employees in the most recently initiated Collective Labour Agreement for childcare and for social work, health and social services are declared professional qualification requirements and evidence for a fitting education.

(art 1.50 par 1 and 2 Dutch law on childcare; art 6 par 1 and 2 Decision quality childcare; art 7 par 1 Regulation law on childcare)

#### Number of employees

The proportion between the minimum of employees to be assigned and the number of present children in a base group (staff to child ratio) is determined on the basis of table 1 in appendix 1a, part a with the decision and the calculation rules belonging to it. The calculating tool on the website [www.1ratio.nl](http://www.1ratio.nl) can be used.

If in day care at least ten consecutive hours of care are offered per day less employees can be assigned for at most three hours per day, deviating from the required minimum of assigned employees. This is done taking into consideration the established hours in the pedagogical policy plan at which less employees can be assigned than the required minimum on the basis of the staff to child ratio as well as the times at which deviation is not allowed in any case.

During the hours that less employees are assigned at least half of the required number of employees are assigned. The deviating assignment can differ on days of the week, although the deviating assignment does not differ per week.

(art 1.49 par 1 and 1.50 par 1 and 2 Dutch law on childcare; art 3 par 3 under a and 7 par 1, 2 and 4 Decision quality childcare)

## Data childcare centre

### Data childcare centre

Name of the location : Big Ben Kids B.V  
Registration number Chamber of Commerce : 000069198276  
Number of child places : 45  
Subsidised pre-school education : No

### Data holder

Name holder : Zo Kinderopvang Holding B.V  
Address holder : Scheveningseweg 46  
Postal code and city : 2517 KV 's-Gravenhage  
Chamber of Commerce number : 68027265  
Member of arbitration committee : Yes

## Data supervisor

### Data supervisor (GGD)

Name GGD : GGD Haaglanden  
Address : Postbus 16130  
Postal code and city : 2500 BC 's-Gravenhage  
Telephone number : 070-3537224  
Inspection executed by : M. Groenveld

### Data commissioner (municipality)

Name municipality : The Hague  
Address : Postbus 12652  
Postal code and city : 2500 DP 'S-GRAVENHAGE

### Planning

Date of inspection : 09-06-2018  
Drawing up a concept inspection report : 09-07-2018  
Vision holder : 09-10-2018  
Determination inspection report : 09-10-2018  
Sending inspection report to holder : 09-11-2018  
Sending inspection report to municipality : 09-11-2018  
Publishing inspection report : 10-02-2018

## Appendix: vision of the holder of the childcare centre

The vision concerns a reaction of the holder to the content of the inspection report.

We are proud of this amazing report on our international location Big Ben Kids. Are you interested in a tour of this location? Feel free to e-mail [bigbenkids@bigbenkids.com](mailto:bigbenkids@bigbenkids.com) or call 06 15343219

You are welcome!